

75%

Annual Medicaid MCO Survey **Behavioral Health**

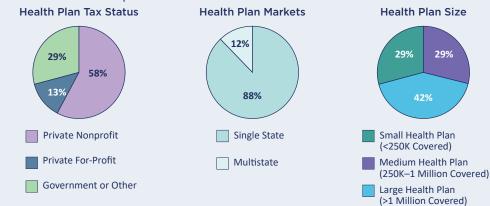
29%

of responding Medicaid health plans are at risk for behavioral health

Note: Health plans that are not at risk for behavioral health did not respond to questions in the behavioral health section

Demographics

In its sixth year, the 2023 survey findings represent health plan data from almost every state with Medicaid managed care. The annual survey collected information at the parent company/corporate levels and is intended to equip Medicaid stakeholders with the information needed to accurately articulate the national narrative about Medicaid managed care. The survey respondents are representative of the national demographics of all Medicaid health plans.



of the 2023 Annual Medicaid Health Plan survey. Source: Institute for Medicaid Innovation. "2023 Annual

Medicaid Health Plan Survey."

Percentage of Medicaid Health Plans

Experiencing Barriers for Behavioral

and Physical Health Integration

Network 100% Operational 83% Ш Policv 100%

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Medicaid Health Plans' Barriers to Behavioral and Physical Health Integration

Network Barriers	% of Health Plans	Operational Barriers	% of Health Plans
Provider's capacity to provide integrated physical and behavioral	78%	Technological system differences with subcontractors	56%
health at point of care		Communication between care management and behavioral	44%
Behavioral health provider's adoption of electronic health records	61%	health teams	44 %
Access to data from other network entities such as departments of health or substance use programs	61%	Access to data between care management and behavioral health teams	39%
Behavioral health provider's readiness for managed care	50%	Staffing in care management to align skills sets with integrated care needs	33%
Other*	28%	Other*	17%

Note: Other* includes insufficient volume of highquality providers to meet high level of need; workforce challenges; confusion with what is fee for service versus MCO billed.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Note: Other* includes partial carve outs and access to data between the health plan and county/state agencies. Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Policy Barriers	% of Health Plans
42 CFR Part 2 limitations on substance use disorder (SUD) treatment information being shared	83%
Fragmentation in program funding for physical and behavioral health services	61%
State-specific substance use confidentiality laws	44%
Fragmentation in program contracting for physical and behavioral health services	39%
State-specific behavioral health confidentiality laws	39%
Institutions of mental disease (IMD) exclusion	28%
Other*	22%

Note: Other* includes prescribing policies with telehealth, licensure and supervision requirements, and partial carve in and carve outs.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



Child & Adolescent Behavioral Health



of Medicaid health plans are at risk for child and adolescent behavioral health

Top Three Barriers Medicaid Health Plans Experience for Child and Adolescent Behavioral Health by Health Plan Size

	Small Health Plans	Medium Health Plans	Large Health Plans	All Health Plans
Availability of in- person behavioral health providers	83%	100%	100%	94%
Excessive wait times for specialty care	83%	50%	100%	82%
Members' ability to access in-person behavioral health	83%	50%	86%	77%

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

How Medicaid Health Plans Address Access Barriers for Child and Adolescent Behavioral Health

Contract with more virtual behavioral health providers	65%
Educate members to help destigmatize mental illness	65%
Administer behavioral health services in schools	59%
Provide services in multiple languages	53%
Provide coaches and peer support to expand available resources	53%
Provide training to pediatricians on integrating behavioral health into their practice	47%
Connect members to infrastructure to access virtual care	47 %
Provide behavioral health services in medical emergency rooms	24%
Other (includes Community Health Workers and enhanced rates to select providers)	24%
Incentivize members' parents/caregivers to engage with behavioral health services	18%

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Barriers Medicaid Health Plans Experience Related to Child and Adolescent Behavioral Health

Availability of in-person behavioral health providers	94%
Excessive wait times for specialty care	82%
Members' ability to access in-person behavioral health	77%
Members' access to technology	
to engage in virtual behavioral health services	71%
Availability of treatment options for substance use disorders specifically for children/adolescents	71%
Pediatricians' capacity to provide appropriate level of care for behavioral health needs	71%
Identifying and coordinating with schools (e.g., unable to get documentation of care provided at schools)	65%
Carved-out benefits	65%
Availability of virtual behavioral health providers	65%
Pediatricians' capacity to assess behavioral health needs	59%

Members' parents/caregivers' willingness to engage with behavioral health services	59%
Cultural and familial stigma around mental illness	59%
Coordinating with department of child services/departments of juvenile justice for children engaged with child welfare or juvenile justice systems	53%
Churn (member or eligibility related)	47%
Providers' inability to adopt the collaborative care model	35%
MCOs' inability to embed a behavioral health provider in a primary care setting	24%
Providers' infrastructure to support virtual behavioral health	24%
Language barriers	24%
Immigration status of parents/caregivers	18%

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

