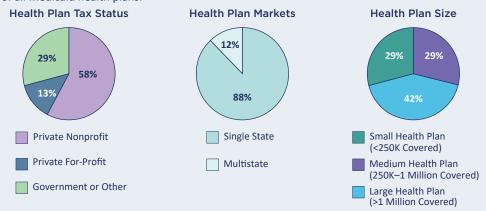


Annual Medicaid MCO Survey **Health Equity**

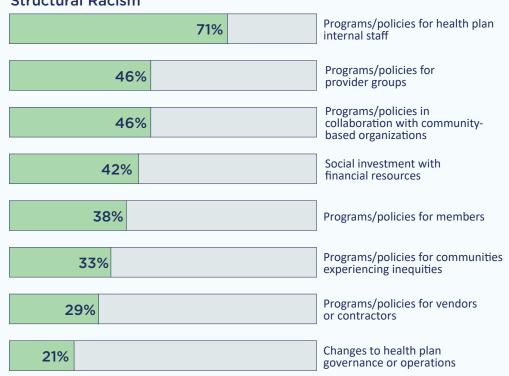
Demographics

In its sixth year, the 2023 survey findings represent health plan data from almost every state with Medicaid managed care. The annual survey collected information at the parent company/corporate levels and is intended to equip Medicaid stakeholders with the information needed to accurately articulate the national narrative about Medicaid managed care. The survey respondents are representative of the national demographics of all Medicaid health plans.



Actions Taken by Medicaid Health Plans to Address Structural Racism

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



Notes: Seventeen percent (17%) of health plans selected none. Four percent (4%) of health plans selected other. No themes were identified for other.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Percentage of Medicaid Health Plans That Have Pursued NCQA Health Equity Accreditation



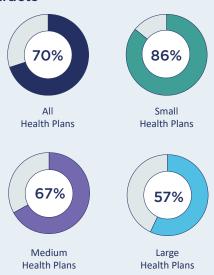
Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Percentage of Medicaid Health Plans That Have NCQA Health Equity Accreditation Plus



Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Percent of Medicaid Health Plans That Do Not Have Health Equity Accountability Measures in Provider Contracts



Note: Health equity accountability measures - provider-level performance measures linked to provider accountability for advancing health equity and reducing disparities.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Provider Groups for Which Medicaid Health Plans Have a Documented Health Equity Plan



Note: Health equity plan - an action-oriented, results-driven approach for advancing health equity by removing barriers and improving access and the quality of care provided to minoritized and other underserved demographic groups.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Specific Member Populations for Which Medicaid Health Plans Have a Documented Health Equity Plan	Small Health Plans	Medium Health Plans	Large Health Plans	All Health Plans
Pregnant and postpartum individuals	43%	40%	57%	46%
Black and/or African American individuals	29%	40%	57%	42%
LGBTQ+ individuals	43%	30%	43%	38%
Individuals with chronic illness	29%	40%	29%	33%
Hispanic and/or Latinx individuals	14%	30%	57%	33%
No groups	14%	50%	14%	29%
Individuals living with a disability	14%	20%	29%	21%
Immigrants	0%	30%	14%	17%
Indigenous individuals	0%	10%	29%	13%
Refugees	0%	20%	14%	13%

Notes: LGBTQ+ - lesbian, gay, bisexual, transgender, queer, and other sexual orientations.

Health equity plan - an action-oriented, results-driven approach for advancing health equity by removing barriers and improving access and the quality of care provided to minoritized and other underserved demographic groups.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



of Medicaid health plans have a documented health equity plan for internal health plan staff

Note: Health equity plan - an action-oriented, results-driven approach for advancing health equity by removing barriers and improving access and the quality of care provided to minoritized and other underserved demographic groups.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



Challenges Medicaid Health Plans Encounter When Integrating Publicly Available Data Sources into Their Operations to Address Disparities

35%	Data received was incomplete and/or inconsistent
35%	Level of granularity needed is not available in public data sources
30%	Other*
17%	We do not know what data are available
13%	We do not experience any challenges
13%	The data available does not meet our needs
9%	We were unable to access the data
9%	We did not have the analytic capabilities to use the data

Notes: Other* includes differences in geographic areas studied (e.g., census tract, census block, zip code, county); there is no universal risk model that includes social needs; and still identifying data resources.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



of Medicaid health plans are integrating publicly available data sources into their operations to address disparities.

of these health plans, the data are used to:

Identify communities			
racitally communics			
experiencing inequities			

92%

Model population risk

77%

Proxy for members' risk

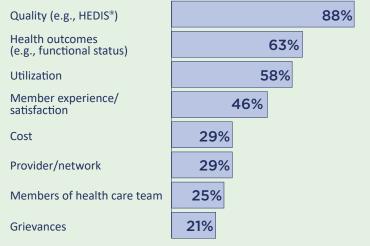
62%

Incorporate into risk algorithms

39%

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Metrics Medicaid Health Plans Stratify by Race and Ethnicity



Notes: HEDIS - Healthcare Effectiveness Data and Information Set. Thirteen percent (13%) of health plans selected other. No themes were identified for other. Four percent (4%) of health plans selected none.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Medicaid Health Plans' Data Source(s) for Members' Race and Ethnicity

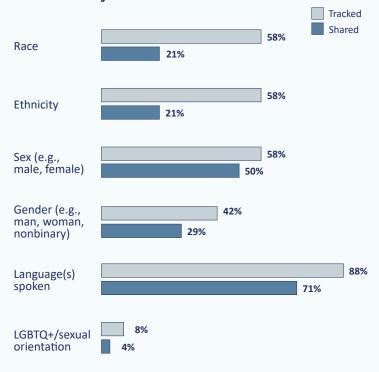
	Race	Ethnicity
State Medicaid enrollment files	100%	96%
Member self-reported as collected by the health plan	83%	83%
Data from provider organizations or state health information exchange	33%	33%
Imputed from other data sources	25%	21%

Note: No health plan selected "we do not receive this data from any source"; "our health plan's data system does not currently record this data"; or "other."

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."



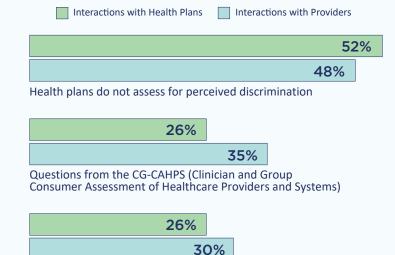
Provider Characteristics That Are Tracked or Shared by Medicaid Health Plans



Notes: LGBTQ+ - lesbian, gay, bisexual, transgender, queer, and other sexual orientations. No health plan selected other. Four percent (4%) of health plans selected none for track and none for shared with members.

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Ways Medicaid Health Plans Assess for Member Perception of Discrimination Experienced When Interacting with the Health Plan or Providers



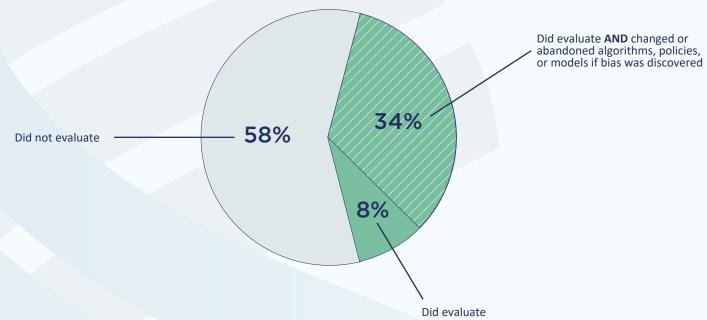
Other (includes review of grievances and appeals, post encounter surveys for CBOs, and Member Advisory Councils)

13% 13%

Questions on postencounter surveys

Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

Percentage of Medicaid Health Plans That Evaluated Bias in Clinical Algorithms, Policies, or Risk Prediction Models in the Last 12 Months



Source: Institute for Medicaid Innovation. "2023 Annual Medicaid Health Plan Survey."

